VETERANS ASSISTANCE COMMISSION OF LAKE COUNTY



Intake Packet

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USEFUL CONTACT INFORMATION

- ❖ VA Hotline Claim Status
 - 0 800-827-1000
- North Chicago VA Medical Center

Main: 847-688-1900
 Enrollment: 224-610-1463
 Billing: 877-874-2273

- **❖** Lake County Assessors Office
 - 0 847-377-2050
- **❖** Defense Finance Accounting Services
 - 0 888-332-7411
- **❖** Illinois Department of Veterans Affairs
 - o 800-437-9824 Lake County Veterans and Fa
- Lake County Veterans and Family Services
 - 0 847-986-4622
- Illinois Armed Forces Legal Aid Network
 - 0 855-452-3526
- Veterans Crisis Hotline
 - o 988

CONTACT US AT:



847-377-3344



847-984-5750



veterans@lakecountyil.gov



www.vaclc.org



1790 Nations Drive Suite 221 Gurnee, IL 60031

WELCOME TO THE VACLC

Thank you for reaching out to us for assistance and congratulations on taking the first step towards acquiring your VA benefits. Our staff of highly trained and accredited Veteran Service Officers are ready to work with you. Whether this is your first time filing a VA compensation claim, or whether you are looking to appeal wrongfully denied benefits.

This packet contains many of the preliminary tasks and documents that need to be completed in order to get a successful start to the VA claims process. Please review the packet carefully, complete the required sections, and start to gather any supporting documentation that may be beneficial for your claim.



LAST REVISION 9/14/2023

Please complete the Claims Questionnaire Pages 4-9 and sign the Signature Page (page 9). The Signature Page will be used as your digital signature for VA forms. Once you are finished with the packet, you can return via email, mail, fax, or drop off at our office.

Office Hours: Monday through Friday (Except Holidays) 8:00 AM to 12:00 PM 1:00 PM to 3:00 PM

Please return a completed Claims Questionnaire promptly and call to set up an appointment at 847-377-3344.

Please note, incomplete package will delay processing.

Once complete, please return this questionnaire to

Veterans Assistance Commission of Lake County 1790 Nations Drive Suite 221 Gurnee, IL 60031

> Email: veterans@lakecountyil.gov Fax: (847) 984-5750 Phone: (847) 377-3344

MY TIMELINE



Feel free to use this timeline to check off your progress through the VA claims process



CLAIMS QUESTIONNAIRE

- Complete and submit the questionnaire
- Call 847-377-3344 to schedule your first appointment with a VSO after submittal



GATHER DOCUMENTS

• Prior to your appointment, gather any relevant documentation such as service medical records or private medical records



FIRST APPOINTMENT

- After Claims Questionnaire submission
- Meet with a VSO to discuss service history, medical history, and VA benefits in general
- You may be tasked with gathering additional evidence to support your claim



RECORD REVIEW

- Provide private medical records to your VSO
- 3-6 months
- Your VSO will thoroughly review any available service medical records or private treatment records, looking for claimable conditions or previous injuries



FINAL APPOINTMENT

• Before your fully developed claim is submitted, you'll review your claim packet with a VSO one final time to finalize the compiled claim packet



CLAIM SUBMISSION

- 9 12 months
- With your final approval, the claim packet will be signed and securely transmitted to the VA Regional Office for intake and processing



CHECK STATUS OF CLAIM

- Call 1-800-827-1000
- VA.GOV

CLAIMS QUESTIONNAIRE



		Applicant in	ormation		
Vataran N	Name:		DOB:		
v eteran i	Last	First	<i>M.I.</i>		
SSN:		Birthplace:			
Address:	Street Address				Apartment/Unit #
	City		State		Zip Code
Phone:	•	Email			•
		Military Service			
Did you s Did you s Did you s Branch o	serve onboard a ship of serve at Camp Lejeund serve in Southwest As		December 31, 1987? 1990? vice:	YES YES YES YES	NO NO NO NO NO NO NO NO
11	CI I XXA	VA Compensa	tion Status	YES	NO
Hav	e you ever filed a VA	compensation claim before? If yes, what is you	r current overall rating?		
Dog	you have your Service	Medical Records?		YES	NO 🗀
Do	you have relevant Pri	vate Medical Records?		YES	NO

Examples:

- X-rays from your non-VA physician related to the back condition you would like to claim
- Mental health treatment record from your non-VA physician with a diagnosis of PTSD
- Prescription record from your non-VA physician

	Spouse Information	(if applicable)	
Is Spouse a Veteran?	ES NO		
Spouse Name:		DOB:	
Last	First	M.I.	
SSN:	Date and Place of Ma	ırriage:	
Address: Street Address (if differe	ent from the Veteran)		Apartment/Unit #
City		State	Zip Code
Phone:	Email:	J	
Does spouse have prior marriages?	YES NO	Do you have prior marriages?	YES NO
De	ependent Children Inforn	nation (if applicable)	
Name:		DOB:	
SSN:	Birthplace: _		
Address: Street Address (if different)	ent from the Veteran)		Apartment/Unit #
City		State	Zip Code
STATUS: Biolog (Check all that apply) Seven			school
•	ild the spouse's biological chine member of Veteran's house	YES NO ild?	
Name:		DOB:	
SSN:	Birthplace:		
Address: Street Address (if differe	ent from the Veteran)		Apartment/Unit #
City		State	Zip Code
STATUS:		epchild	school
•	ild the spouse's biological chi ne member of Veteran's house		

Name:			DOB:	
SSN:	Birthpla	ace:		
Address:				
Street Address (į	f different from the Veteran)			Apartment/Unit #
City			State	Zip Code
	Biological Adopted Severely Disabled	Stepchild Previously N	18-23 years old in school Married	ol
• If stepchild, i	s the child the spouse's biologi	_	TES NO	
• Date stepchil	d became member of Veteran's	s household?		
Name:			DOB:	
SSN:	Birthpla	ace:		
Address:				
	f different from the Veteran)			Apartment/Unit #
City			State	Zip Code
		Stepchild Previously N	18-23 years old in school Married	ol
• If stepchild, i	s the child the spouse's biologic	_	YES NO	
• Date stepchil	d became member of Veteran's	s household?		
Name:			DOB:	
SSN:	Birthpla	ace:		
Address:				
Street Address (į	f different from the Veteran)			Apartment/Unit #
City			State	Zip Code
STATUS: (Check all that apply)		Stepchild Described Previously M	☐ 18-23 years old in school Married	ol
• If stepchild, i	s the child the spouse's biologic	_	TES NO	
Date stepchile	d became member of Veteran's	s household?		

DO NOT SKIP THIS SECTION

In the space below, please list any medical conditions that you believe to be related to your military service, or other service-connected condition, and how. The VSO will discuss in further detail.

Condition	How is it related to service?
Additional C	Comments

What is your overall goal, expectations, or purpose for our assistance?			
· · · · · · · · · · · · · · · · · · ·			
Final Checklist			
Copy of Veteran's DD214 (Member 4 copy)?	YES U	NO D	
Questionnaire Completed?	YES	NO \[\]	
Signature Page Completed?	YES	NO	

SIGNATURE PAGE



PLEASE SIGN LEGIBLY INSIDE THE BOX BELOW

With your consent, this signature will be scanned and used as a digital signature for future claim forms or documents that need to be submitted to the VA.

PRINT NAME:	
	For VA purposes only
PLEASE KEEP SIGNATU	RE WITHIN THE BOX
HOW DID YOU HEAR ABOUT US?	
Referral	☐ VA Hospital
Lake County Referral	Social Media
VACLC Website	Other Veteran Service Organization
Other	

TO-DO LIST



Please provide any applicable documents or information listed. **□ DD 214 – (Member 4)** DD 215 (If applicable) Any discharge paperwork before DD 214's were issued upon discharge Discharge documents from Reserve or National Guard Line of Duty documents for claimed conditions (If applicable) If you have multiple DD 214's from reenlistments or breaks in service, bring in copies Marriage Certificate (If applicable) ☐ Birth Certificate Dependent's & Stepchildren Birth Certificate **Divorce Decree** (If Applicable) Prior marriage and divorce information for Veteran and spouse if applicable To include marriage date, city/state of marriage, divorce date, city/state ofdivorce for each prior marriage **Death Certificate** (If applicable) Banking information – please include copy of a voided check (used for direct deposit, may provide later) ☐ Service Medical Records Review your records and identify and separate any medical records related to the conditions that your claiming. If you have multiple medical records detailing treatment ordiagnosis of the condition, injury, or illness, group the documents together in chronological order. If you don't have your service medical records you can order them online from the National Personnel Records Center (NPRC)/website: vetrecs.archives.gov ☐ Civilian Medical Records Typically, we will fill out a 21-4142 & 21-4142a to have VA request medical

- recordsfrom the private facility
- Another option; Veteran obtains the problem list, medication list, surgical history, labs, x-ray reports, and MRI's from any private primary care provider, specialists, alternative treatments (chiropractor, massage therapist, acupuncturist, etc). Ensure that they are relevant to your claimed conditions
- Ensure you have your private provider name, address, treatment dates from start tofinish for any condition you want to submit a claim for

☐ VA Medical Records

- Request and review your VA medical records and identify and separate any
 medical records related to the conditions that your claiming. If you have multiple
 medical recordsdetailing treatment or diagnosis of the condition, injury, or illness,
 group the documents together in chronological order.
- o Include Problem list, medication list, diagnosis history, labs, x-rays and surgeries

☐ Lay statements in Support of Claim

- o Ensure that statements are relevant and helpful to your claimed condition.
- Ensure that statements include the following phrase at the end:
 - "I certify that the statements on this form are true and correct to the best of myknowledge and belief."
- Ensure that statements are signed and dated by the author.
 - Personal statement
 - Include duty station
 - Deployments
 - Locations
 - Unit assigned
 - Awards received (If applicable)
 - Triggers (If applicable)
 - Describe overall picture of what is going on
 - Spousal statement
 - Elaborate on what their observations/experiences are regarding the Veterans claimed conditions
 - Buddy statement
 - Elaborate on what their observations/experiences are regarding the Veterans claimed conditions

VA PRESUMPTIVE CONDITIONS



VA presumes that specific disabilities diagnosed in certain veterans were caused by their military service. VA does this because of the unique circumstances of their military service. If one of these conditions is diagnosed in a Veteran in one of these groups, VA presumes that the circumstances of his/her service caused the condition, and disability compensationcan be awarded.

Gulf War/Southwest Asia/Burn Pit Veterans

Presumptive Conditions:

- Asthma that was diagnosed after service
- Chronic Bronchitis
- Chronic Fatigue Syndrome
- Chronic Obstructive Pulmonary Disease (COPD)
- Chronic Rhinitis
- Chronic Sinusitis
- Constrictive Bronchiolitis or Obliterative Bronchiolitis
- Emphysema
- Fibromyalgia
- Granulomatous Disease
- Interstitial Lung Disease (ILD)
- Irritable Bowel Syndrome
- Pleuritis
- Pulmonary Fibrosis
- Sarcoidosis

These Cancers are now Presumptive:

- Brain Cancer

- Gastrointestinal Cancer of any type
- Head Cancer of any type
- Kidney Cancer
- Lymphoma of any type
- Melanoma
- Pancreatic Cancer
- Reproductive Cancer of any type
- Respiratory (Breathing-related) Cancer of any type

- Glioblastoma
- Lymphatic Cancer of any type
- Neck Cancer

Medically Unexplained Chronic Multi-Symptom Illnesses that exist for six months or more, such as:

- Cardiovascular Symptoms
- Fatigue
- GI Symptoms
- Headaches
- Joint Pain
- Menstrual Disorders
- Muscle Pain
- Neurological Symptoms
- Skin Symptoms
- Sleep Disturbance
- Weight Loss

VA PRESUMPTIVE CONDITIONS



VA presumes that specific disabilities diagnosed in certain veterans were caused by their military service. VA does this because of the unique circumstances of their military service. If one of these conditions is diagnosed in a Veteran in one of these groups, VA presumes that the circumstances of his/her service caused the condition, and disability compensationcan be awarded.

Former Prisoners of War	Agent Orange (AO) Exposure	Camp Lejeune Contaminated Water
Imprisoned for any length of time. - Any of the Anxiety States - Dysthymic Disorder - Heart Disease or Hypertensive Vascular Disease and their Complications - Organic Residuals of Frostbite - Post Traumatic Osteoarthritis - Psychosis - Stroke and its Residuals Imprisoned for at least 30 days. - Avitaminosis - Beriberi - Chronic Dysentery - Cirrhosis of the Liver - Helminthiasis - Irritable Bowel Syndrome - Malnutrition - Any other Nutritional Deficiency - Pellagra - Peptic Ulcer Disease - Peripheral Neuropathy	- Acute and Subacute Peripheral Neuropathy - AL Amyloidosis - B-Cell Leukemias - Chloracne or other Acne Form Disease - Bladder Cancer - Chronic LymphocyticLeukemia - Diabetes Type II - Hodgkin's Disease - Ischemic HeartDisease - High Blood Pressure (also called Hypertension) - Hypothyroidism - Monoclonal Gammopathy of Undetermined Significance (MGUS) - Multiple Myeloma - Non-Hodgkin'sLymphoma - Parkinson'sDisease - Porphyria Cutanea Tarda - Prostate Cancer - RespiratoryCancers - Soft TissueSarcoma - Parkinson's-Like Symptoms Veterans may have been exposed if they served in: * Vietnam to include Blue Water Navy (1/9/1962 – 5/7/1975) * Korean DMZ (9/1/1967 – 8/31/1971) * Thai Air Force bases (1/9/1962 – 6/30/1976) * Laos (12/1/1965 – 9/30/1969) * Cambodia at Mimot or Krek (4/16/1969 – 4/30/1969) * Guam or American Samoa & territorial waters (1/9/1962 – 7/30/1980) * Johnson Atoll (1/1/1972 – 9/30/1977) * C-123 aircraft (1969 – 1986)	- "

EXPLANATION OF FORMS



PLEASE NOTE: The following forms are **samples only**. These forms will be completed on your behalf by the VACLC staff.

VA FORM 21-22

The VA Form 21-22 will appoint us as your representatives for VA claims and appeals. Additionally, it will grant us access to your VA file so that we can review historical claims and evidence. Samples have been included so that you can review the forms to which your digital signature will be applied.

VA FORM 21-0966

The VA Form 21-0966 establish the earliest possible effective date for benefits and will entitle you to a lump sum retroactive payment if your claim is approved. Samples have been included so that you can review the forms to which your digital signature will be applied.

For example, if this form is filed in July of 2021, and your claim is approved in June 2022, you will be entitled to retroactive pay going back to July 2021.

Department of Veterans Affairs

VA DATE STAMP (DO NOT WRITE IN THIS SPACE)

APPOINTMENT OF VETERANS SERVICE ORGANIZATION AS CLAIMANT'S REPRESENTATIVE

IMPORTANT: Please read the Privacy Act and Respondent Burden Information on Page 3 before completing the form.

NOTE: If you prefer to have an individual assist you with your claim instead of a veterans service organization, please complete VA Form 21-22a.

NOTE: You can either complete the form online or by hand. If completed by hand, print the information request 1. VETERAN'S NAME (First, Middle Initial, Lust) 2. VETERAN'S SOCIAL SECURITY NUMBER (SSN) 3. VA FILE NUMBER (If applicable) 5. VETERAN'S SERVICE NUMBER (If applicable) 6. INSURANCE NUMBER(S) (If applicable) 7. VETERAN'S MAILING ADDRESS (Number and street or rural route, P.O. Box, City, State, ZIP Code and Country, No. 8. Street Apt,/Unit Number City State/Province Country ZIP Code/Postal Code 10. CLAIMANT'S NAME (First, Middle ' Street Apt,/Unit Number Street Apt,/Unit Number Street Apt,/Unit Number Street 11. CLAIMANT'S MAILING ADDRESS (Include Area Code) SECTION III: SERVICE ORGANIZATION INF 15. NAME OF SERVICE ORGANIZATION RECOGNIZED BY THE DEPARTMENT OF VETERA organization)	4. VETERAN'S DATE OF BIRTH Month Day Year Include letter prefix)
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organization)	NS AFFAIRS (See list on Page 3 before selecting
	16B. JOB TITLE OF PERSON NAMED IN ITEM 16A
ORGANIZATION NAMED IN ITEM 15 (This is an appointment of the entire organization and does not indicate the designation of only this specific individual to act on behalf of the	
organization)	
17. EMAIL ADDRESS OF THE ORGANIZATION NAMED IN ITEM 15	18. DATE OF THIS APPOINTMENT (MM/DD/YYYY)

ETERAN'S SO	OCIAL SECURITY NUMBER	- 🔲 - 🗀		10
	SEC	TION IV: AUTHOR	ZIZATION INFORMATION	
box below		organization named	on this appointment form any	N 7332, TITLE 38, U.S.C By checking the records that may be in my file relating to fIV), or sickle cell anemia.
Ite im rep con fili exp	m 15 all treatment records relati munodeficiency virus (HIV), or si presentative, other than to VA or the insent. This authorization will remain	ng to drug abuse ckle cell anemia. Court of Appeals for in effect until the court 2) I revoke the app f another representa	e, alcoholism or alcohol Redisclosure of these r or Veterans Claims, is not a earlier of the following eve sointment of the service orgative.	to the service organization named in abuse, infection with the human ecords by my service organization authorized without my further written nts: (1) I revoke this authorization by ganization named in Item 15, either by
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	COHOLISM OR ALCOHOL ABUSE	SICKLE CELL	VITH THE HUMAN IMMUNOD! ANEMIA	EFICIENCY VIRUS (HIV)
	ORIZATION TO CHANGE CLAIMANT'S A behalf to change my address in my VA rec		ng the box below, I authorize th	e organization named in Item 15 to
my au ap	y VA records. This authorization do	es not extend to a the earlier of the t have been determi	ny other organization with following events: (1) I file a ned unable to manage	on my behalf to change my address in sout my further written consent. This written revocation with VA; or (2) I ucial affairs and the individual or
prepare service tax inf appoint that the 20.6. A necessi- valid for	claimant named in Items 1 or 10, he e, present and prosecute my claim(s) e of the veteran named in Item 1. I aut formation (other than as provided in ted representative will not charge any e service organization I have an Additionally, in some contacted income verificated income verificated income verificated to the for	for any and all be- thorize VA	.natch .e organizat	m 15 as my representative to ns Affairs (VA) based on the le disclosure of my Federal on. I understand that my this appointment. I understand ament at any time, subject to 38 CFR with the Internal Revenue Service tion as the veteran's representative is I to the verification match. Signed and
	1000 200 100 100 100 100 100 100 100 100			
22A. SIGNA		Not Print)	REQUIRE EXECUTION BE	22B. Date signed (MM/DD/YYY)
23A. SIGNA (Do No	ATURE OF VETERANS SERVICE ORGAN (Print)	IIZATION REPRESEN	NTATIVE NAMED IN ITEM 16A	23B. DATE SIGNED (MM/DD/YYYY)
NOTE: A preparatio any portio		, the organization n ur claim before the	amed herein will be recogn Department of Veterans A	nized as the sole representative for ffairs in connection with your claim or
	COPY OF VA FORM 21-22 SENT TO:	DATE SENT	ACKNOWLEDGED (Date)	REVOKED (Reason and date)
VA USE ONLY	VR&E FILE EDU FILE LG FILE INSURANCE FILE		(Linux)	
	The law provides severe penalties which inclu- for the fraudulent acceptance of any payment			on of any statement of a material fact, knowing it

VA FORM 21-22, FEB 2019 Page 2

OMB Control No. 2900-0826 Respondent Burden: 15 minutes Expiration Date: 08/31/2021 VA DATE STAMP Department of Veterans Affairs (DO NOT WRITE IN THIS SPACE) INTENT TO FILE A CLAIM FOR COMPENSATION AND/OR PENSION. OR SURVIVORS PENSION AND/OR DIC (This Form Is Used to Notify VA of Your Intent to File for the General Benefit(s) Checked Below) NOTE: Please read the Privacy Act and Respondent Burden below before completing the form. SECTION I: CLAIMANT/VETERAN IDENTIFICATION NOTE: You can either complete the form online or by hand. If completed by hand, print the information requested in ink, neatly and legibly to expedite processing of the form. 1. CLAIMANT'S NAME (First, Middle Initial, Last) 2. CLAIMANT'S SOCIAL SECURITY NUMBER 4. VETERAN'S DATE OF BIRTH (MM DD YYYY) 3. VA FILE NUMBER (If applicable) Day 5. VETERAN'S NAME (First, Middle Initial, Last) (If different from claimant) 6. VETERAN'S SOCIAL SECURITY NUMBER 7. VETERAN'S SEX 8. VETERAN'S SERVICE NUMBER (If applicable) FEMALE MALE 9. CURRENT MAILING ADDRESS (Number and street or rural route, P.O. Box, City, State, ZIP Code and Country) No & Street City Apt./Unit Number State/Province Country ZIP Code/Postal Cod 10. HAS THE VETERAN EVER FILED A 11.TELEPHONE NUMBER (In SS (If applicable) CLAIM WITH VA? YES NO IMPORTANT: VA may not be able to use this .e or more of the general benefits listed below. 13. I intend to file for the general > COMPENSATION NOTE: Only check the box belo SURVIVORS PENSION AND/L ASATION (DIC) IMPORTANT: After receiving this fc. priate application to file for the general benefit you select above. You can also apply for VA disability compensation online at we VA a completed application for the selected general benefit within one year of filing this form, your completed application will med as of the date of receipt of this form. Only the first completed application for each selected general benefit that is received after yo. orm will be considered filed as of the date of receipt of this form. You may indicate your intent to file for more than one general benefit on this for. or you may submit a separate intent to file for each general benefit. Please complete as many fields in Section If as possible. VA cannot process this form if we cannot identify the claimant and veteran. SECTION III: DECLARATION OF INTENT By filing this form, I hereby indicate my intent to apply for one or more general benefits under the laws administered by VA. I acknowledge that: (1) this is not a claim for benefits; (2) I must file a complete application for each general benefit with VA before VA will process my claim; and (3) a complete application for the same general benefit(s) as indicated on this form must be received within one year of the date VA receives this form for my application to be considered filed as of the date of this form.

4A. SIGNATURE OF CLAIMANT/AUTHORIZED REPRESENTATIVE	14B. DATE SIGNED (MM,DD,YYYY)
	2.46

15. NAME OF ATTORNEY, AGENT, OR VETERANS SERVICE ORGANIZATION (Please Print)

(NOTE: This form may only be completed by a Veterans Service Organization, attorney, or agent if a valid power of attorney has been completed.)

PRIVACY ACT NOTICE. VA will not disclose information collected on this form to any source other than what has been authorized under the Privacy Act of 1974 or Title 38, Code of Federal Regulations 1.576 for routine uses (i.e., civil or criminal law enforcement, congressional communications, epidemiological or research studies, the collection of money owed to the United States, litigation in which the United States is a party or has an interest, the administration of VA programs and delivery of 'benefits, verification of sdentity and status, and personnel administration) as identified in the VA system of records, 58VA21/22/28, Compensation, Pension, Education, and Vocational Rehabilitation and Employment Records - VA, published in the Federal Register. Your obligation to respond is required only to preserve a date of claim for an application that is received within one year of receipt of this form, VA uses your Social Security number to identify if you have a claim file and to ensure that your records are properly associated with your claim file. VA will not deny an individual benefits for refusing to provide his or her SSN unless the disclosure of the SSN is required by Federal Statute of law in effect prior to January 1, 1975, and still in effect, The requested information is considered relevant and necessary to determine the appropriate application and provide it to the claiman

RESPONDENT BURDEN: We need this information to determine and to provide the claimant with the appropriate application for VA benefits (38 U.S.C. 5102). Title 38, United States Code, allows us to ask for this information. We estimate that you will need an average of 15 minutes to review the instructions, find the information, and complete this form. VA cannot conduct or sponsor a collection of information unless a valid OMB control number is displayed. You are not required to respond to a collection of information if this number is not displayed. Valid OMB control numbers can be located on the OMB Internet Page at www.reginfo.gov/public/dn/PRAMain. If desired, you can call 1-800-827-1000 to get information on where to send comments or suggestions about this form.